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www.companyname.co.uk

**Communicate your way
with a 3CX cloud phone system**

Experience the future of communications

Introducing our industry leading,
software based 3CX cloud phone system.

Outstanding audio and call quality.

A range of features that will enhance you
and your customer's phone experience.

Future proof your business with a reliable,
scalable and accessible phone system.



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3CX cloud phone system for business

3CX Features

Connect your team and customers.
Discover a host of features that will
provide a much improved experience
for you, your employees and most
importantly, your customers.



Call Transfer

You can transfer calls easily and effectively to other individual staff or departments.

Call Groups

Route calls to multiple extensions; Ring all members at the same time or with a top group member and proceed down.

Call Forwarding

If you're in a meeting and your status is set to Do Not Disturb you can forward all calls to your Vociemail.

Call Queuing

If all agents are busy calls are kept waiting until one becomes available. For example "You are Number 4 in the queue"

Digital Receptionist

Route your customers to the relevant department. "For sales, press 1. For support, press 2".

On Hold Marketing

Increase your caller retention with on-hold marketing. Use the time to market your services or deliver important information.

Listen, Whisper & Barge In

monitor calls for training purposes with the ability to have people listen, whisper in or barge in and take over.

Call Recording

Protect yourself and your employees by recording important telephone conversations.

Remote Working

Users can download the 3CX App on their mobiles and tablets. All the 3CX features are still available. Never miss a call.

Geographic Number

A virtual geographic number is still a "real" telephone number. It just means you are not tied to the area code where you live.

Conferencing

Face to face communication and collaboration. Join meetings from your browser. All you need is your meeting link.

Call Reporting

Analyze team performance and customer service levels. Gain insights into your customer-facing communications

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3CX Benefits

Discover some of the key benefits you will enjoy with a 3CX cloud based phone system.



Reliability

We know reliability is critical to your business. That's why we provide highly resilient solutions. Our support team is always on hand to resolve any issues you may have.

Scalability

Our 3CX system dramatically reduces your running costs by eliminating the need for individual telephone lines. The reduced infrastructure means calls can be provided at a very low cost.

Accessibility

You can make business calls from any location with a good broadband connection. You can also direct calls to another person or get voicemails emailed to you.

Portability

A 3CX cloud phone system uses a VoIP number, also known as a virtual number, which is completely portable. So in the event your business moves premises you can simply take your number with you.

Future Proof

Our 3CX cloud phone system will future proof your business because traditional phone lines (ISDN) will be cut off in 2025. Since 2023 the availability of ISDN has been phased out, also known as copper stop-sell.

Cost Effective

Our 3CX cloud phone system dramatically reduces your running costs by eliminating the need for individual telephone lines. The reduced infrastructure means calls can be provided at a very low cost.

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3CX gives you the ability to work from anywhere

3CX makes working away from the office a lot easier, both for those planned remote working days and for those unexpected times.

All you need is the 3CX App on your mobile phone and a 5G or Wi-Fi connection.

You will have access to all the 3CX features available on the deskphone.

Outstanding audio and call quality.



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